
PATIENT BILL OF RIGHTS

1. The patient has the right to receive respectful and considerate care without discrimination of race, color, ethnicity, creed, sex, sexual orientation, age or national origin.
2. The patient has the right to obtain complete and current information from their health care provider in terms that can be reasonably understood concerning their diagnosis, treatment and prognosis. Patients are able to come into the office and obtain a summary of care up to three days after their visit.
3. The patient has the right to be an active participant in any plan of care developed for them.
4. The patient has the right to receive the information necessary from their physician to give informed consent prior to the start of any procedure and/or treatment. Where medically significant alternatives for care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to such information (and) to know the name of the person responsible for the procedures and/or treatment.
5. The patient has the right to be informed of services available, to select among available providers and/or services and the right to communicate with those providers.
6. The patient has the right to refuse treatment to the extent permitted by law, and to be informed of the medical consequences of their action.
7. The patient has the right to every consideration of their privacy concerning their own medical care program. We may transfer your PHI to other treating health care providers electronically. We may also transmit your information to your insurance carrier electronically.
8. The patient has the right to expect that all communications, including electronic data and records, pertaining to their care will be treated as confidential.
9. The patient has the right to expect that, within its capacity, a health care provider must make reasonable response to the request of a patient for services.
10. The patient has the right to know the name and qualifications of any person involved in their care.
11. The patient has the right to obtain information as to any relationship of their health care provider to other health care providers, educational institutions, and any professional relationships among individuals who are treating them.
12. The patient has the right to be advised if the health care provider proposes to engage in or perform human experimentation affecting their treatment and has the right to refuse to participate.
13. The patient has the right to be fully informed of provider policies and charges for services prior to receiving care.
14. The patient has the right to examine and receive an explanation of their bill, regardless of the source of payment.
15. The patient has the right to know that health care provider rules and regulations affect their conduct as a patient.
16. The patient has the right to have access to their health care records through a release of information in writing.
17. A patient denied service for any reason(s) shall have the right to receive a written explanation regarding denial and information regarding community resources upon request.
18. The patient has the right to voice grievances and suggest changes in service or staff without fear of reprisal or discrimination.
19. The patient has the right to be free from verbal, physical and psychological abuse and to be treated with dignity.